

# CUSTOMER SATISFACTION QUESTIONNAIRE

# SANDBACH ROOFING CONTRACTORS



*With us - you're home & dry*

As part of our continued campaign to maintain **the highest of standards, Sandbach Roofing** would like to ask you, the customer, to provide us with feedback about the work that we have carried out for you.

Work Carried out	Date
Please rate the following from 1-5. 1=poor 5=excellent / N/A = Not Applicable (please circle)	
Did the tradesman clearly explain the works to be carried out?	1 2 3 4 5 N/A
Did they explain any difficulties/circumstances that would affect the final cost?	1 2 3 4 5 N/A
Was the work completed in a satisfactory time frame?	1 2 3 4 5 N/A
Were you happy with the quality of the work?	1 2 3 4 5 N/A
Did the price of the job reflect the initial quote?	1 2 3 4 5 N/A
Would you describe the tradesmen as reliable?	1 2 3 4 5 N/A
Were you happy with their timekeeping?	1 2 3 4 5 N/A
Did you feel the work was completed in a clean and tidy manner?	1 2 3 4 5 N/A
Would you recommend this company to a close friend or relative?	1 2 3 4 5 N/A
Additional comments	
<input type="checkbox"/> Tick here if you do not wish to have your comments used by Sandbach Roofing	



## Recommend a Friend

Many thanks for using Sandbach Roofing Contractors. If you are happy with our service and would like to recommend us to friends or family we would like to thank you by giving you a £30 Marks & Spencer Voucher for each referral that develops into a job. Plus your family or friends would get a

# 10% Discount

on any work carried out.

When asking for a quote, just quote Reference SR1467 and your name and address as recommender

Tuck in

Fold 1

Fold 3

Fold 2

Business Reply  
Licence Number  
YOUR CODE HERE



Sandbach Roofing Contractors Ltd  
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Sandbach  
Cheshire  
CW11 3HB

**FOLDING INSTRUCTIONS**  
1. First fold along Fold 1  
2. Then fold along Folds 2 & 3



3. Tuck in